# **CITATION / TICKET INFORMATION** (page 1 of 2)

**<u>GENERAL INFORMATION</u>**: You may obtain more information regarding a citation by calling *1-800-989-2058*. The City's parking regulations are outlined under Title 10, Chapters 10.28 and 10.32 of the Municipal Code. The Municipal Code is available at City Hall for public viewing or can be accessed online at <u>www.cityofsolanabeach.org</u>

**PAYMENTS:** Payment for tickets is not accepted at City Hall. Citations should be paid by mail, sending the proper penalty amount in Money Order or Check (payable to the City of Solana Beach) to: Citation Processing Center, P. O. Box 2730, Huntington Beach, CA 92647-2730. Please do not send cash. Enclose the notice of parking violation with your payment and/or proof of correction. Payment by credit card may be made online at www.citationprocessingcenter.com or by calling 1-800-989-2058.

<u>APPEALS or REQUESTS FOR REVIEW:</u> Appeals are not accepted at City Hall. All citation appeals are handled in writing, with a written explanation and request for administrative review sent to: Citation Processing Center, P.O. Box 2730, Huntington Beach, CA 92647-2730.

### TICKET Corrections / Sign-Off:

- Correctable Violations (Registration, License Plates) may be corrected by the City's Code Compliance Officer (858-720-2412) or San Diego County Sheriff's Department.
- **Disabled Person Parking Placard:** This is no longer a correctable offense, therefore sign-offs can no longer be issued by the issuing officer. You may elect to send copies of documents to the ticket vendor (DataTicket, information on back of tickets) for their consideration of waiving the ticket. (Consider sending copies of all of the following documents:1. Disabled placard, 2. Registration of the disabled placard indicating who owns it, 3. Driver license and 4. Registration of the vehicle).

San Diego County Sheriff 175 N El Camino Real Encinitas, CA 92024 (760) 966-3500 San Diego Police Dept. 3840 Valley Centre Dr. San Diego, CA (858) 552-1619 Carlsbad Police Dept. 2560 Orion Way Carlsbad, CA (760) 931-2197 California Highway Patrol 1888 Oceanside Blvd. Oceanside, CA (760) 757-1675 San Diego Police 4275 Eastgate Mall San Diego, CA (858) 552-1700

## Solana Beach Code/Parking Enforcement (858) 720-2414

# CITATION / TICKET INFORMATION (page 2 of 2)

## **Red Light** Violations in the CITY OF SOLANA BEACH

## SOLANA BEACH RED LIGHT LOCATIONS

The City of Solana Beach has two intersections with red light enforcement equipment installed and managed by Redflex Traffic Systems. The equipment is installed at the following intersections:

- Lomas Santa Fe and Solana Hills
- Lomas Santa Fe and Highway 101

The red light camera at the intersection of Highway 101 and Via de la Valle is not within the jurisdiction of the City of Solana Beach, but rather the City of Del Mar.

#### ADMINISTRATION

This program is administered through red light cameras provided by contract, RedFlex Traffic Systems. The City continues to control the traffic signals. The San Diego Sheriff's department, through a City contract, determines if evidence is adequate to issue violations, and tickets are mailed within 15 days of the offense. The San Diego Sheriff's department officer appears at court to defend the violation when necessary.

#### TESTING

Red light cameras are always being tested for maintenance and accuracy, and they take pictures at times when there is no violation. Therefore, flashes may be seen at times that look similar to when they are triggered by a vehicle violating a red light. A ticket will not be issued if the system is in test mode.

#### QUESTIONS

If you have <u>questions about a red light violation you have received in the mail or that you may receive</u>, you may contact the office that manages red light citations, on behalf of the City of Solana Beach, at 760-966-3500 (San Diego Sheriff's department).